

Appendix 4: Summary of actions identified to mitigate key issues from the consultation

Issue	Actions to mitigate
<p>Parking and travel to NGH</p>	<p>Considerations</p> <ul style="list-style-type: none"> • Increased availability of urgent appointments in primary care will mean fewer people need to travel • Majority travel by car <p>Actions</p> <ul style="list-style-type: none"> • Explore ideas for providing transport for those without easy access to transport and factor costs into business case (eg shuttle bus between city centre and NGH, park and ride facility) • Explore potential for using technology to reduce need for face-to-face appointments • Provide information on travel to NGH site (bus routes /frequency) • Discuss parking capacity at NGH with STH • Discuss how could improve transport to NGH site with providers, South Yorkshire Transport Executive and community transport providers (NB – already
<p>Potential exacerbation of health inequalities</p>	<ul style="list-style-type: none"> • Disproportionately invest our effort and resources into those communities with most need • Address registration issues for homeless and other vulnerable groups • Maintain approaches being used successfully for non-English speaking patients and share best practice with all practices in Sheffield • Link in with the ongoing work on digital literacy taking place in city to address digital exclusion. • Run targeted education / awareness campaigns to increase understanding of services available and how to access, including signposting and self-care • Consider skill mix of workforce, including mental health, in the UTC and extended access hubs
<p>Loss of services in city centre</p>	<ul style="list-style-type: none"> • Redistribution of resources and investment into primary care to allow access through local services • Improved signposting/triage to local services

	<ul style="list-style-type: none"> • Ongoing support in place to support practices, including those in city centre, to ensure sustainability and resilience • Review GP services for homeless to ensure sufficient capacity • Review the extended access (hub) provision • Work with city centre practices to encourage more students to register with a GP in Sheffield.
<p>Do-ability re neighbourhoods/ primary care</p>	<ul style="list-style-type: none"> • Ongoing use of non-recurrent funding to develop practices, increase sustainability and resilience and improve access • Share work already taking place to improve access, quality and sustainability to increase general awareness and confidence • Explore different contractual mechanisms to support practices to deliver our commissioning intentions • Invest in estate development in line with the CCG's primary care estates strategy • Continue work with practices to support signposting and increase awareness of local services to help reduce demand on practices • Continue work re workforce development and skill mix in practices/neighbourhoods • Continue to support neighbourhoods to introduce governance frameworks • Continue work to deploy new technologies to support practices, including city-wide Wi-Fi and e-consultations